



SHA Customer Service-Housing Choice Voucher-Section 8

Please drop your survey in the black box in the lobby. Your survey will be picked up and reviewed by the Executive Director

1. Please state the reason for your visit to SHA
 - Recertification or other rent adjustment requests.
 - Scheduled appointment.
 - Questions regarding my order
 - I am a landlord
 - Other
2. Please rate your experience with the staff that assisted you when you entered the building
 - The staff at the reception area was courteous
 - The staff at the reception area was knowledgeable
 - The staff person at the reception area was helpful
3. Please rate your experience with the staff that you met with during your visit. My experience rating is:
 - Poor service, my experience was very bad
 - Good, my experience was good
 - Very good, I was very happy with my visit
 - Excellent, the visit provided more than I expected

Comments:



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