



SPARTANBURG HOUSING

**RESIDENT
SERVICES
COMMUNITY
RESOURCE GUIDE
2021**





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INTRODUCTION

Mission Statement

Develop, Manage, and Provide diverse, quality housing, and programs to promote self-sufficiency.

Vision Statement

Impacting quality of life through housing by enhancing economic mobility for the families we serve, strengthening communities, and creating strategic partnerships.

Purpose of the Guide

To offer residents a list of resources within their own community, so they may utilize them based on their own personal needs.

Spartanburg Housing Resident Services

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1. ELDERLY AND DISABLED SERVICE COORDINATION

Spartanburg Housing provides service coordination for elderly and disabled tenants through two programs. Our Service Coordinators engage residents, conduct non-clinical assessments for residents' interests and needs, and make referrals to providers in the community as necessary and appropriate. The service coordinator's primary role is to coordinate the provision of supportive services and provide access to benefits, entitlements, and community-based resources for low-income residents.

- Elderly and Disabled Service Coordinator provides services for elderly and disabled residents through a public housing subsidy for Archibald Rutledge Apartments, Archibald Village Apartments, Camp Croft Courts, and Prince Hall Apartments for residents to remain independent and age in place.
- Multi Family Service Coordinator provides services to tenants at JC Bull Apartments through Multi-Family Grants for individuals to continue to live as independently as possible in their home.

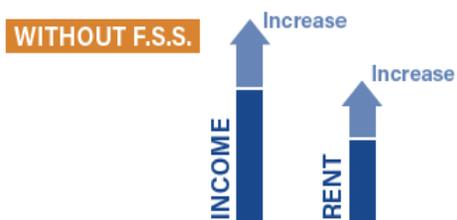


2. FAMILY SELF-SUFFICIENCY

The Family Self-Sufficiency (FSS) Program is a five-year voluntary program designed to help Spartanburg Housing families achieve economic self-sufficiency. The FSS Program involves goal setting, mentoring and financial incentives to empower families in making positive life changes. The focus of the FSS Program is to help families eliminate barriers to become self-sufficient. The FSS Coordinator helps to provide the tools, encouragement, referrals, and support needed to improve your economic situation and reduce dependence on welfare assistance programs.

Benefits of being a part of the FSS Program are:

- One on one case management services to develop an Individualized Training & Service Plan (ITSP). The ITSP helps participants to review their strengths as well as decide on their goals.
- Access to supportive services.
- Financial literacy to assist in improving savings, budgeting, and credit scores.
- Referrals to assist with improving your quality of life.
- Monthly Escrow savings account.



WHAT CAN THE **Escrow Account** FUNDS PAY FOR?

*There are no limits on the usage of funds once the COP is complete. Staff will work with individuals to identify appropriate usage based on escrow amount. *

3. COMMUNITY AGENCIES

The agencies throughout Spartanburg and its neighboring communities offer a wide range of services from food pantries to daycares that accept ABC vouchers to banks that coach individuals in homeownership and budgeting. By highlighting these organizations, residents can remain autonomous in finding services that fit their own personal needs.

Active Day of Boiling Springs

- Active Day of Boiling Springs provides daily senior-based activities, fellowship, and lunch at their center. Transportation is provided.
- Located at 230 Giles Drive, Boiling Springs, SC 29316
- Call Lynn Stroud (864) 599-7342 for more information.

American Legion Spartanburg Post 28

- This agency opened their food pantry to anyone in need during the outbreak. No documentation or ID required. Open Monday-Friday from 10:00 a.m. to 2:00 p.m.
- Located at 94 West Park Drive, Spartanburg, SC 29306
- Those unable to drive/pick-up may call (864) 253-0376 to arrange a delivery.

Appalachia Area Agency on Aging

- Appalachia Area Agency offers help to residents over the age of 50 and senior citizens. Some assistance is also offered for the disabled. Programs include Meals on Wheels, information on Medicare and Medicaid, education, and health care. Assistance for tenants and the homeless is also available using state funds. The goal is to both stop evictions and to place people into a permanent home.
- Located at 30 Century Drive, PO Box 6668, Greenville, SC 29607
- Call 864-242-9733 for more information.

Believer's Fellowship Assembly

- Believer's Fellowship Assembly provides food assistance through their food pantry on Tuesdays from 10 a.m. to 12:00 p.m.
- Located at 105 Marion Avenue, Spartanburg, SC 29306
- Call (864) 573-5049 for more information

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Benefit Bank

- Benefit Bank has local trained counselors who can help clients apply for multiple resources during a single interview. Resources include Medicaid, Wellvista (prescription assistance), SNAP (food stamps), military and veteran benefits, social security income, and disability services.
- Visit thebenefitbank.org to find a nearby counselor site.
- Call 864-582-7556 to make an appointment.

Bethlehem Center

- The Bethlehem Center offers food pantry assistance on Mondays, Tuesdays, and Thursdays from 9:00 a.m. to 12:00 p.m.
- Located at 397 Highland Avenue, Spartanburg, SC 29306
- Call (864) 582-7158 for more information.

BirthMatters

- Offers low-income pregnant women the opportunity to sign up for a Doula mentor/coach that will work with them from pregnancy to birth and continue up to six (6) months of the infant's life.
- Located at 501 Howard Street, Suite A, Spartanburg, SC 29303
- Call Molly at (864) 621-2878 for more information.

The Bridge at Green Street

- Food assistance is still in operation for those eligible for this service. Food distribution is currently operating in drive-thru style and is available Tuesdays and Thursdays from 9:00 a.m. to 12:00 p.m. Financial assistance is being handled over the phone or applications can be submitted in the food drive-thru.
- Located at 317 Green Street, Spartanburg, SC 29303
- Call (864) 583-5419 for more information.

Buck Creek Baptist Church

- Food assistance is available on the second Saturday of each month from 10:00 a.m. to 12:00 p.m. Assistance will be picked up via drive-thru service.
- Located at 506 Buck Creek Road, Chesnee, SC 29323
- Call (864) 461-9151 for more information.

The Butterfly Foundation

- Provides housing and job readiness and training; culinary job training prepares the unemployed, underemployed, previously incarcerated, and homeless adults for a career in the food service industry.

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- Located at 498 Howard Street, Spartanburg, SC 29303
- Call (864) 582-4146 for more information.

Catholic Charities of the Piedmont

- Churches and volunteers may help with financial aid available for a partial rent, utility bill or security deposit payment. Other resources include Our Lady's Pantry, Save-a-Smile dental care, ESL classes, Immigration Legal Services, and several programs for seniors.
- Located at 2300 Old Buncombe Road, Greenville, SC 29609
- Call 1-800-705-8748 for more information.

Church Builders Food Ministry

- Church Builders Food Ministry distributes free food, groceries, and other items to households facing a crisis. Several churches have partnered together for this program.
- Located at 127 Fremont Avenue, Spartanburg, SC 29303
- Call (864) 612-2326 for more information.

Cliffs Residents Outreach

- Cliffs Residents Outreach provides many services, including clothing, medical support, electric bill assistance, dental care, and more. The primary goal is to empower school-aged children to learn by providing solutions to obstacles that impede education. Services offered to children in schools near the Cliffs Communities.
- Located at 20 High Bluff Court, Travelers Rest, SC 29690
- Call (864) 895-5392 for more information.

Compass of Carolina Consumer Credit Counseling

- For those behind on the mortgage or facing a foreclosure, Compass of Carolina Consumer Credit Counseling is a nonprofit housing counseling agency that offers free U.S. Department of Housing and Urban Development (HUD) approved foreclosure counseling to explore all alternatives to a foreclosure filing, and help the homeowner modify their home loan and learn more on South Carolina mortgage programs.
- Located at 1100 Rutherford Road, Greenville, SC 29609
- Call (864) 467-3434 for more information.

Core Advantage Advisors

- Core Advantage Advisors assist with understanding Medicare, Life Insurance, Final Expense, and Retirement.
- Located at 220 North Main Street, Suite 500, Greenville, SC 29601
- Call Debbie Uldrick at (864) 356-5831 for more information.

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Creative Learning Kids CDC

- Creative Learning Kids CDC is a childcare/development center that accepts ABC vouchers and is open from 6:30 a.m. to 6:00 p.m., Monday through Friday.
- Located at 140 Southport Road, Spartanburg, SC 29306
- Call (864) 587-8900 for more information.

Crisis Response & Intervention

- Crisis intervention is available through the statewide Department of Mental Health's Community Crisis Response and Intervention Team.
- Call 1-833-364-2274 if you or someone you know is experiencing a mental health crisis.

Early Learning Center CDC

- Early Learning Center CDC is a childcare center that accepts ABC vouchers and is open from 7:00 a.m. to 5:00 p.m., Monday through Friday.
- Located at 301 Crescent Avenue, Spartanburg, SC 29306
- Call (864) 596-8448 for more information

Dial-A-Ride/ Spartanburg Regional Transportation

- Dial-A-Ride is available to the public for all needs including school, work, shopping, and medical care. You must call to schedule a ride by 10:00 a.m. the day before. If using Medicaid to pay for the transportation to a medical appointment, must schedule three (3) days in advance.
- Call (864) 560-4118 to schedule a ride.
- Call 1-866-910-7688 to schedule a ride using Medicaid.

Go Forth Recovery

- Go Forth Recovery offers housing and services for alcoholics and addicts during recovery.
- Located at 282 South Church Street, Spartanburg, SC 29306
- Call (864) 586-5886 for more information

Goodwill Job Connection

- Goodwill Job Connection provides job seekers with employment and career resources.
- Located at 300 Dawn Redwood Drive, Spartanburg, SC 29307
Call (864) 579-1025
- Located at 219 East Blackstock Road, Spartanburg, SC 29301
Call (864) 699-0509

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Greater Spartanburg Ministries

- Greater Spartanburg Ministries' services food, household products and items, limited emergency assistance with expenses such as heating or cooling bills and more. There may be small amounts of money in a crisis for mortgage or rent payments and other utility bill help.
- Located at 680 Asheville Highway, Spartanburg, SC 29303
- Call (864) 585-9371 for more information.

Greer Community Ministries

- Greer Community Ministries serves Spartanburg County residents living in Greer, Taylors, Duncan, Lyman, or Wellford. Food assistance is still available Monday-Friday from 9:00 a.m. to 12:00 p.m. Those in need of assistance should bring their ID and Social Security card with them.
- Located at 738 South Line Street Extension, Greer, SC 29651
- Call (864) 877-1937 for more information

Greer Relief and Resources Agency

- Greer Relief and Resources Agency offers utility and electric bill payment assistance is available for those who have received a disconnection notice. An on-site food pantry can provide emergency food, and vouchers are also available. Prescription medication expense assistance is for qualified low-income and uninsured clients in need of help and may qualify for partial assistance for their medications. Housing aid, in the form of rent and mortgage assistance, can also be provided. Clients who have received an eviction notice or foreclosure filing may qualify for partial assistance with rent/mortgage payments. Other services include the possibility of gasoline vouchers or used cars, and they run many holiday programs.
- Located at 202 Victoria Street, Greer, SC 29651
- Call (864) 848-5355 for more information.

Habitat for Humanity Spartanburg

- Habitat for Humanity of Spartanburg changes lives by building decent, affordable homes in partnership with Spartanburg County families in need.
- ReStore located 2270 South Pine Street, Spartanburg, SC 29302
- Call (864) 591-2221 for more information.

Healthy Smiles of Spartanburg

- Healthy Smiles of Spartanburg is a partnership of local dentists who provide local children with assistance. Youth in the Upstate region can get free dental care, cleanings, and other services.
- Located at 850 Brisack Road, Spartanburg, SC 29303
- Call (864) 592-4696 for more information.

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Help for Our Elderly, Inc.

- Help for Our Elderly, Inc. is here to help with needs not met for those who are barely getting by, lost a spouse, or unexpectedly get custody of grandchildren. They can assist with things like medical needs, adult incontinence supplies, bedding, cleaning supplies, and personal hygiene products almost any household needs.
- Located at 2375 East Main Street unit A203, Spartanburg, SC 29307
- Call Donna Smiley at (864) 978-9988 for assistance.

Helping Hands of Woodruff

- Helping Hands of Woodruff is a nonprofit agency that provides emergency financial assistance with paying for heating and electric bills, access to a clothing closet, free food, heating bill program November through April (kerosene, 8:00 a.m. Wednesdays), rent help, prescription medicine and drugs and utilities. They also direct people to financial assistance programs from banks such as Wachovia and Wells Fargo assistance. Financial assistance is being done over the phone Mondays, Wednesdays, and Fridays. Food assistance is available at their location Monday through Friday from 10:00 a.m. to 12:30 p.m.
- Located at 206 Chamblin Street, Woodruff, SC 29388
- Call (864) 476-2401 for financial assistance.

Homeless Period Project

- Homeless Period Project offers menstrual hygiene products to anyone in Spartanburg County that has a need for them.
- Located at 413 Wilton Street, Greenville, SC 29609
- Call Tanna at (405) 990-0338 for help.

Hub City Farmer's Market

- Hub City Farmer's Market currently offers \$10 market vouchers to those in the restaurant/hospitality industry and anyone experiencing hardship due to COVID-19 outbreak. Those receiving SNAP benefits can double their benefits up to \$40 every week at the market and can receive \$10 in Healthy Bucks if they spend at least \$5 in SNAP benefits. Hub City Farmer's Market can also assist with SNAP applications via phone.
- Located at 498 Howard Street, Spartanburg, SC 29303
- Call (864) 585-0905 or email jgibson@hubcityfm.org for more information.

Hub City Pharmacy

- Hub City Pharmacy is a locally owned pharmacy that offers free prescription delivery, free customized prescription packaging to simplify medication regimens, automatic refills, free blood pressure, blood glucose and body mass index measurements, curbside service, one-on-one consultations, and vaccines.
- Located at 1735 John B. White Sr. Blvd. Ste 8, Spartanburg, SC 29301

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- Call (864) 586-3886 for more information.

Kelly's Kids SCSD&B

- Kelly's Kids is a childcare center that accepts ABC vouchers and is currently open from 8:00am to 2:30 p.m., Monday through Friday.
- Located at 355 Cedar Springs Road, Spartanburg, SC 29302
- Call (864) 577-7823 for more information.

Liberty United Methodist Church

- Liberty United Methodist Church has a food pantry that operates every third Thursday of the month starting at 10:00 a.m.
- Located at 2095 Chesnee Highway, Spartanburg, SC 29303

Little ME Childcare Center

- Little ME Childcare Center is currently waiving registration fees for childcare. Childcare is available for children ages 6 to 12 and is open from 6:30 a.m. to 6:00 p.m. They accept ABC Voucher.
- Located at 410 Vanderbilt Road, Spartanburg, SC 29301
- Call (864) 327-8919 for more information.

Middle Tyger Community Center

- Middle Tyger Community Center is offering curbside food pantry service Tuesdays and Wednesdays from 9:00 a.m. to 1:00 p.m., and Thursdays from 1:00 p.m. to 4:00 p.m.
- Located at 84 Groce Road, Lyman, SC 29365
- Call (864) 439-7760 for utility/water assistance during the mentioned hours.

Mobile Meals of Spartanburg

- Mobile Meals of Spartanburg provides hot meal delivery to the homebound elderly.
- Located at 419 East Main Street, Spartanburg, SC 29302
- Call (864) 573-7684 for more information.

Mt. Moriah Baptist Church

- Mt. Moriah Baptist Church offers Senior Bible Study and lunch on Tuesdays and Thursdays at 12:00 p.m. The Food Pantry is open on Wednesdays from 8:30 a.m. to 12:00 p.m., and they hold Bible Study on Wednesday night with dinner at 6:00 p.m.
- Located at 445 South Church Street, Spartanburg, SC 29306
- Call (864) 582-1478 for more information.

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Operation Hope

- Operation Hope provides crisis counseling, very limited amounts of emergency financial assistance for medications and utilities, clothing assistance and food. In some cases, free items are given, from free cribs for new parents to beds, hygiene supplies and kitchen utensils.
- Located at 206 East Rutherford Street, Landrum SC 29356
- Call (864) 457-2812 for more information.

Partners in Primary Care

- Partners in Primary Care play a vital role in managing acute and chronic illnesses, offering lifestyle recommendations, as well as health education. They also offer help with coordinating transportation to their Silver Sneakers exercise program.
- Located at 1855 East Main Street, Spartanburg, SC 29307
- Call Brett Iserman at (864) 498-9944 for more information.

Peer Support Living Room

- Peer Support Living Room offers individuals support and resources for mental health and substance abuse issues.
- Located at 358 Serpentine Drive, Spartanburg, SC 29303
- Call (864) 591-3501 for more information.

Piedmont Care

- Piedmont Care offers services for HIV/AIDS patients and their families in Spartanburg. Resources include limited help for prescriptions, rent and mortgage payments as well as utilities assistance for HIV clients. Also, advice and resources for prevention, education, intervention, seminars, and referral for support, government health care and outreach services.
- Located at 101 North Pine Street, Suite 200, Spartanburg SC 29302
- Call (864) 582-7773 for more information.

Piedmont Community Action Agency

- The nonprofit offers information, referrals and other support that can help provide residents access to many assistance programs. Services include help to locate housing and apartments for seniors, utility bill help from federally funded the low-income home-energy assistance program (LIHEAP).
- Located at 300 South Daniel Morgan Avenue, Spartanburg SC 29306
- Call (864) 585-8183 for more information.

The Point Teen Health Center

- The Point Teen Health Center provides sexual health education and screening for teens in the Cherokee, Greenville, Pickens, Spartanburg and Union Counties.

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- Two clinics are located at 154 George Washington Carver Drive, Spartanburg, SC 29306 and 151 East Wood Street, Spartanburg, SC 29303
- Call (864) 381-5619 for more information or call 1-855-472-3432 to schedule an appointment.

ReGenesis Community Health Center

- ReGenesis Community Health Center provides quality, comprehensive health services to residents in and around the Spartanburg and Cherokee SC areas. They take Medicaid/Medicare and see uninsured patients.
- Family Medicine, Pediatrics & Teen Center located at 750 South Church Street, Spartanburg, SC 29306
- Call (864) 582-2411 for more information or to schedule an appointment.

Safe Homes

- Safe Homes is a private, non-profit organization providing a multi-faceted assistance program to victims of domestic violence in Spartanburg, Cherokee, and Union Counties, and victims of sexual assault in Spartanburg and Cherokee Counties.
- Spartanburg location at 236 Union Street, Spartanburg, SC 29302
- Call (864) 583-9803 for more information.

Salvation Army of Spartanburg

- Salvation Army of Spartanburg provides financial assistance, and several other resources to help people make it through a difficult period. Get housing (rent or mortgage) assistance and transitional housing, character building programs for youth, senior programs and help for paying bills.
- Located at 1529 John B. White Sr. Boulevard, Spartanburg, SC 29301
- Call (864) 576-6670 for more information.

SC Housing Search

- SCHousingSearch.com is a free service which helps you list your property or find affordable housing to rent in South Carolina. You can search by location, amenities, rental amount, etc. or list a rental property to showcase it to potential tenants.
- Visit SCHousingSearch.com or call 1-877-428-8844 toll free for more information.

SC Works

- SC Works provides employment support services such as career guidance, job referrals, testing and training to meet the needs of jobseekers, employers and those looking to further their careers.
- Spartanburg County office is located at 220 East Kennedy Street, Spartanburg, SC 29302
Call (864) 764-1966 for more information.
- Cherokee County office is located at 111-C Tiffany Park Circle, Gaffney, SC 29341

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Call (864) 342-7207 for more information.

- Union County office is located at 300 East South Street, Union, SC 29379
Call (864) 427-4119 for more information.
- Greenville County office is located at 225 South Pleasantburg Drive, Suite E-1, Greenville, SC 29607
Call (864) 467-8080 for more information.

South Carolina Vocational Rehabilitation Department

- South Carolina Vocational Rehabilitation Department creates customized training with businesses, and partnerships with technical colleges to help individuals with disabilities gain employable skills and industry-recognized credentials.
- Located at 353 South Church Street, Spartanburg, SC 29306
- Call (864) 585-3693 for more information.

Spartanburg Area Mental Health

- Spartanburg Area Mental Health offers service to adults, children, and their families affected by serious mental illnesses and significant emotional disorders. Hours for all centers are Monday through Friday from 8:30 a.m. to 5:00 p.m.
- Located at 250 Dewey Avenue, Spartanburg, SC 29303
- Call (864) 585-0366 for more information

Spartanburg County Adult Education

- Spartanburg County Adult Education is currently offering virtual GED prep, diploma completion, and ESL classes for new students.
- Located at 1474 Skylyn Drive, Spartanburg, SC 29307
- Call (864) 594-4428 to apply or for more information.

Spartanburg Rescue Mission

- Spartanburg Rescue Mission is an emergency shelter that serves those experiencing homelessness, including men, women and mothers with children. Housed in separate wings, individuals receive the basic needs of shelter, food and clothing along with counseling, educational opportunities and discipleship. In partnership with local volunteers from the medical and dental fields, a free on-site medical clinic provides services once a month.
- Located at 189 North Forest Street, Spartanburg, SC 29301
- Call (864) 583-1628 for more information.

Spartanburg Soup Kitchen

- Spartanburg Soup Kitchen has currently shifted their operations to promote social distancing by serving meals in to-go boxes.

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- Located at 136 South Forest Street. Spartanburg, SC 29306
- Call (864) 585-0022 for more information.

St. Luke's Free Medical Clinic

- St. Luke's Free Medical Clinic provides free medical care to those who are uninsured.
- Located at 162 N. Dean Street, Spartanburg, SC 29302
- Call (864) 542-2273 for more information.

T.O.T.A.L. Ministries

- T.O.T.A.L. Ministries helps with food, clothing, life-sustaining prescriptions, transportation, housing assistance and limited funds for rent or mortgages.
- Located at 976 S Pine Street, Spartanburg, SC 29302
- Call (864) 585-9167 for more information.

True Advocate Group

- True Advocate Group assists the elderly with Medicare plans, extra help resources, need-based assistance (Medicaid), transportation and medical supplies, prescription drugs and healthcare services, final expense, annuities, and indemnity.
- Located at 2607 Woodruff Rd. Ste. E460 Simpsonville, SC 29681
- Call Andrew Ross at (864) 884-4994 for assistance.

Upstate Family Resource Center

- Due to COVID-19, walk-in assistance is not currently available. Staff is assisting clients via phone and the food pantry is still operating. Normal operating hours are Monday through Thursday from 8:30 a.m. to 4:00 p.m.
- Located at 1850 Old Furnace Road, Boiling Springs, SC 29316
- Call (864) 578-1379 for assistance.

Upstate Homeless Coalition

- The Homeless Prevention and Rapid Re-housing Assistance Program will provide three (3) to 18 months for short or long-term rental assistance to people who are faced with losing their home. The grants can also be used help pay security and utility deposits, electric bill payments, and even for hotel costs.
- Located at 135 Edinburgh Court, Suite 201, Greenville, SC 29607
- Call (864) 241-0462 for more information.

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Upstate Warrior Solution

- Upstate Warrior Solution offers health, education, employment, housing, and family support for veterans Monday through Thursday from 8:00 a.m. to 5:00 p.m. and Friday from 8:00 a.m. to 12:00 p.m.
- Located at 160 East St. John Street, Office 372, Spartanburg, SC 29306
- Call (864) 520-2073 for more information.

Urban League of the Upstate – Spartanburg

- Urban League of the Upstate – Spartanburg offers services for African Americans and the working poor. Programs administered job-training services in office management and computer technology skills. Career link provides job seekers employment counseling, employability assessment, and assistance with job search. Job readiness workshops, resume writing, and GED classes are offered. Also, the agency provides one-time per year rental or mortgage assistance and utility assistance for those in need of help.
- Spartanburg office is located at 210 Bomar Avenue, Spartanburg, SC 29306
- Call (864) 562-4400 for more information.

YMCA of Greater Spartanburg

- The YMCA of Greater Spartanburg is currently offering free childcare to essential workers while schools are closed. Childcare services take place from 7:00 a.m. to 6:00 p.m.
- Located at 151 Ribault Street, Spartanburg, SC 29302
- Call (864) 585-0306 for more information.

2-1-1

- Dial 2-1-1 it is a free, 24/7 information and referral line to find assistance in your local community.
- Call 2-1-1 or toll free at 1-866-892-9211 for more information.